

#### Michael M. Vieira

Director of Special Transportation Services County of Essex (1989 – Present)

- Essex County Community Transportation (Senior Citizens, Persons With Disabilities, Veterans, TNC's)
- Essex County's NJ Job Access Reverse Commute (NJ JARC)
   (Economically Disadvantages, Employees)
- Workforce Vehicles of Essex County (WAVE)
   (Shuttle for County One Stop Customers)

- Livingston Councilman 2019 to Present (Mayor 2023)

#### **Essex County Community Transportation**



Operating since 1981

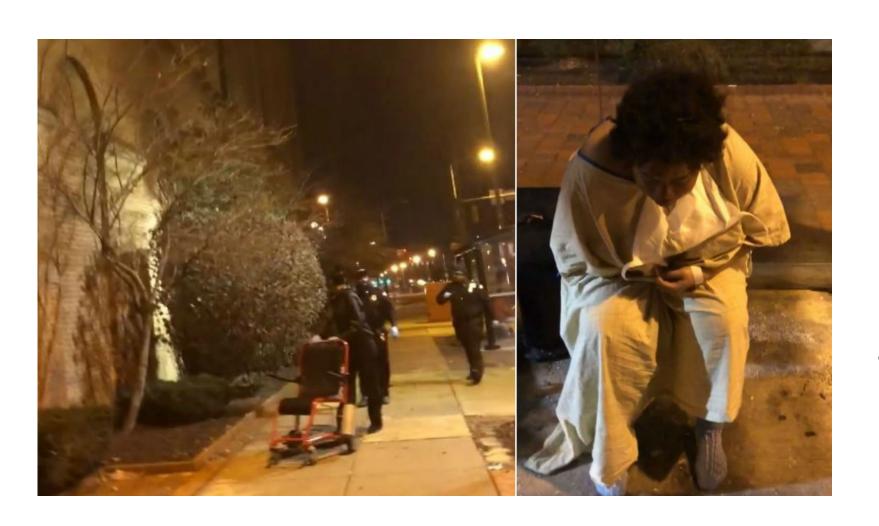
Contracts with a Third-Party Transportation Agency – Transdev.

Only NJ County Coordinated System that operates 22 Hours a Day.

Yearly Number of rides exceed 325,000 one-way trips (Community Transportation, NJ JARC & Essex WAVE).

Estimated to Provide Approximately 95,000 TNC Rides in 2025. (Uber & Lyft through EZ Ride – Ryde4Life

### The Reason Why Essex County Asked NJ TRANSIT to Consider Starting a TNC Pilot Project – *Late 2018*



Senior Citizens Discharged from a Hospital

Abandoned –

...and needing transportation to shelters

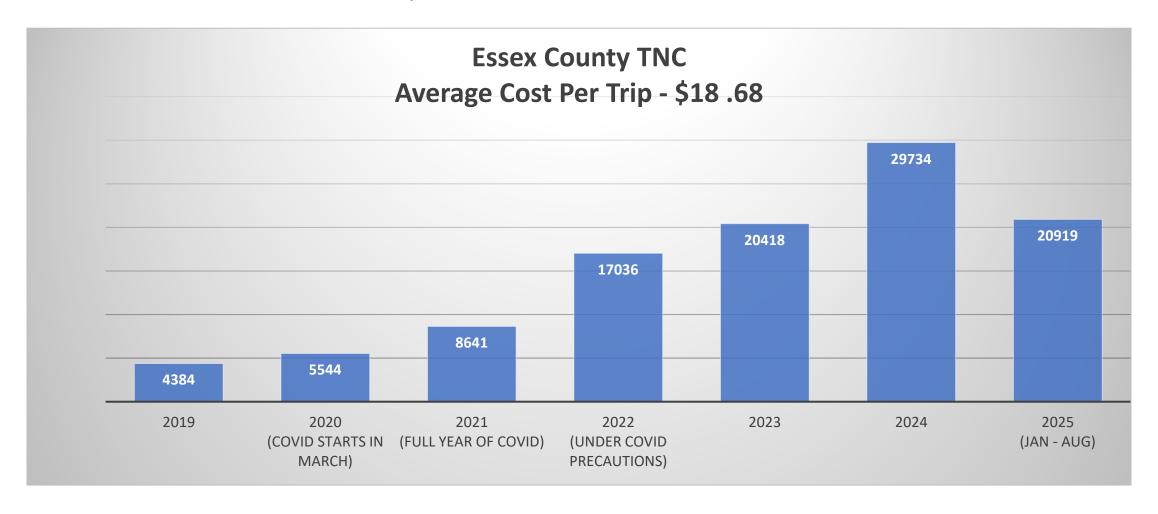


# Essex County's FIRST TNC Riders Stanley & Lena Johnson– *April 3, 2019*

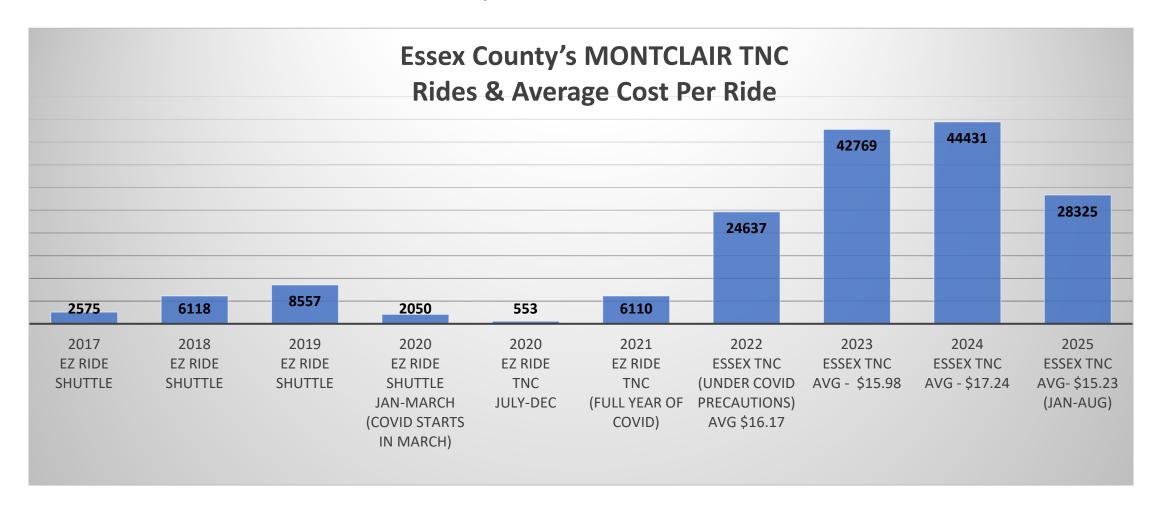




# Essex County's TNC Program April 2019 to Present



# Essex County's MONTCLAIR TNC Program January 2022 to Present



### Pros & Cons

#### LEARNING EXPERIENCES

From Essex County & Montclair

- Trips Outside Your Service Area Can Be Easily Accommodated.
- No Issues With Taking Last Minute Appointments.
- No Lateness.
- No More No Shows.
- People Will No Longer Want To Ride On Your Agency Vehicles Only TNC's.
- ▶ Riders Will Try To Scam You in Order to Ride TNC.
- May Need to Limit Monthly Ridership (Found Some Riders Taking 40+ Trips Per Month).
- ► Riders Said They Lived In Montclair They Didn't. Montclair Implemented Pre-Approvals.
- Cost Savings TNC Can Be A Cheaper Ride.
- ► TNC Drivers Have No Safety Training Could Be Good. Could Be Bad.
- ► TNC's Have No Accessible Vehicles In New Jersey. (Not Yet At Least)
- Montclair is Still In A Pilot Stage So I Can Make Changes.



