

## RESERVATIONS

To schedule a ride, call EZ Ride, **201-939-4242 Ext. 1**, Monday through Friday between the hours of 8:00 AM to 4:00 PM. Reservations should be made no later than 48 hours in advance. EZ Ride will try to accommodate requests made between 24 and 48 hours in advance, based on availability.

**NOTE: Drivers cannot take your reservation.**

## RESERVATION INFORMATION

- First and last name
- Address and phone number of pick-up location
- Requested day, date, departure time and return time (if needed)
- Need of the lift to board the vehicle
- If you use a walker, cane, wheelchair or other mobility device
- If you will be traveling with a service animal
- If you will be traveling with a portable oxygen tank

## PICK-UP TIMES

Our pick-up times are scheduled as close to your request as possible. Please be ready to leave 20 minutes before your scheduled time. Please call EZ Ride, **201-939-4242, Ext. 1**, if the driver is not at your location five (5) minutes after your scheduled time.

## PASSENGER'S RESPONSIBILITIES

- Be on time
- Call EZ Ride to cancel your ride *at least two (2) hours prior* to a scheduled pick-up time or the trip will be deemed a "No Show"

**NOTE: An emergency, sudden illness or a late bus will not be considered a "No Show." A suspension will be imposed for a documented pattern of "No Shows." If your service has been suspended, all currently scheduled rides will be cancelled.**

- Wheelchair patrons must wear a seatbelt and/or have the wheelchair secured at all times
- Do not smoke, eat or drink on the bus
- May bring one (1) portable oxygen tank
- The only animals allowed are those considered service animals
- Only four (4) shopping bags permitted per rider

**NOTE: We reserve the right to refuse service to any person for any reason that may hamper our ability to provide service to our many riders.**

**NOTE: Please do not call the driver. All calls should go to 201-939-4242, Ext. 1.**

## DRIVER'S RESPONSIBILITIES

- To deliver you from your pick-up location to the destination
- To deploy lift upon request
- To provide gentle physical assistance to you (an arm for support to assist you in boarding and/or disembarking the bus)
- To assist you with groceries & packages up to four (4) bags, no more than 20 pounds

**NOTE: Drivers are not allowed to enter your residence or any other establishment. If you need help inside your home, please arrange for it ahead of time.**



**EZ RIDE:  
MONTCLAIR SENIOR BUS  
OPERATORS**

*Please report any safety or security issues to the driver immediately or contact EZ Ride Customer Service at*

**201-939-4242 Ext. 1**

## HOURS OF OPERATION

Monday- Friday, 8:30 AM to 4:30 PM. Wednesdays are for rides to and from ShopRite-Brookdale only. Service will not be available on the weekends or holidays. For closings due to weather, please call EZ Ride, 201-939-4242 Ext. 1, to find out if the Senior Bus will run.

### Senior Bus Will Not Run

Lincoln's Birthday (Observed):  
Monday, February 13

Presidents' Day (Observed):  
Monday, February 20

Good Friday: Friday, April 14

Memorial Day: Monday, May 29

Independence Day: Tuesday, July 4

Labor Day: Monday, September 4

Columbus Day (Observed):  
Monday, October 9

Veterans' Day (Observed):  
Friday, November 10

Thanksgiving Day:  
Thursday, November 23

Thanksgiving Friday:  
November 24

Christmas: Monday, December 25



Township of Montclair Department of Health & Human Services and Its Division of Senior Services/Lifelong Montclair  
205 Claremont Avenue  
Montclair, NJ 07042

### SPECIAL THANKS TO THE MONTCLAIR SENIOR BUS TRANSPORTATION ROUNDTABLE

#### ADDITIONAL SENIOR TRANSPORTATION OPTIONS

- *NJ Transit:* 973-275-5555 – Information  
973-491-7112 – Reduced Fare
- *DeCamp Bus Lines:* [www.decamp.com](http://www.decamp.com)
- *Essex County Special Transportation:*  
973-618-1280
- *Access Link: ADA Paratransit:*  
800-955-2321
- *EZ Ride's Ryde4Life Program:*  
866-208-1307, ext. 4
- *Seniors in Taxis (SIT) Discount Voucher Program:* 973-509-4970

**Questions? Call EZ Ride**  
**201-939-4242 Ext. 1**

## Rider's Guide to the Montclair Senior Bus

*A Partnership between EZ Ride and the Township of Montclair Department of Health & Human Services and Its Division of Senior Services/Lifelong Montclair*



- ✓ A free service for Montclair residents 55+ and residents with disabilities.
- ✓ Make reservations for a pick-up at your doorstep and ride to popular locations in town.
- ✓ Riders who live **South of Bloomfield Ave.** will have priority Mondays and Thursdays. Riders who live **North of Bloomfield Ave.** will have priority Tuesdays and Fridays.
- ✓ On Wednesdays, the bus will provide rides to and from ShopRite-Brookdale. You can also reserve rides to ShopRite on Mondays and Fridays, subject to terms above.

*Subject to change.*