






EZ Ride CarShare Quick Guide



Place your Smartcard on the windshield above the card reader – this opens the doors.

The card reader has three indicator lights:

-  **Red:** the car is locked and waiting for you.
-  **Yellow:** the system is verifying your information (this may take up to 30 seconds).
-  **Green:** the car is unlocked and you may enter it.

If the Smartcard does not unlock the doors, just try your card a second time.



1. Open the glove compartment and take out the Key-Holder Terminal (black box with keys in it).



2. Punch in your **PIN number** and remove the key.

3. You can now start the engine.
The car will NOT start if you do not enter your PIN.

DURING YOUR TRIP:

Take the key with you and use it to lock and unlock the doors when you make stops during your trip.

IN CASE OF A BREAKDOWN:

In partnership with AAA we provide roadside assistance. If your car breaks down, a tire goes flat or you experience car trouble call AAA using the card in the glove compartment.

ENDING YOUR TRIP:

1. Return the key back to the Key Holder Terminal in the glove compartment.
2. Place your smart card on the windshield above the card reader – this will complete your trip and lock the doors.



EZ RIDE CARSHARE CONTACT INFORMATION:

If you need to contact one of our customer service representatives, please call:

Monday – Friday 8:00am – 5:00pm

201.939.4242 or toll free **1.800.208.1307**

or E-mail: info@ezride.org

Off-peak hours and weekends

201.893.0136

HAPPY AND SAFE DRIVING!

